



A Message From The President

Every once in a while it is good to look back and see how far we've come. This helps us remember the people, decisions, sacrifices and struggles that have brought us to our "present." Then we can turn around and face the future and all the opportunity it holds. In this light – appreciating the past and celebrating the future—I would like to highlight a few of the exciting events that are taking place in Mexico, within the Villa Group, and our UVC family.

Honoring the Past – a Double Celebration for Mexico in 2010! This year marks two important milestones in Mexico's colorful history: the Bicentennial and Centennial. Celebrations for Mexico's 200th anniversary of its Independence Movement will take place during September, 2010, and celebrations for the

100th anniversary of Mexico's Revolution will take place during November, 2010.

If you are fortunate enough to be staying in Puerto Vallarta or Cabo during this time, you can take part in some fabulous festivities organized by local authorities to commemorate Mexico's rich heritage.

The Future of the Villa Group –

What started as ideas and architectural drawings just a few years ago are now physical structures poised to join the elite group of beautiful resorts developed and built by the Villa Group. Villa del Palmar Cancun and Villa del Palmar Loreto are nearing completion and we couldn't be more excited!

Villa del Palmar Cancun—The First Phase of the resort is complete, and is in the final stages of adding appliances and furniture to the rooms. New trees are being planted and the beautiful pools will be ready for the January 1st scheduled opening. All UVC members are invited to contact your vacation specialist to confirm your preferred dates. Please note that although all steps will be taken to minimize the impact on in-house guests, members need to be aware that Phase 2 is now under construction.

Villa del Palmar Loreto—The pristine surroundings and peaceful atmosphere are some of Loreto's most compelling features. The resort is creating its own dining venues and services to provide an all-inclusive experience deserved by its members and guests. Paul Moreno, previously with the Villa Group, has been

hired as the GM. You can see here, one charming feature of the new resort will be a turtle-shaped pool grouping inspired by local marine life.



A Note About Availability at Your New Sister Villa Group Resorts – Initially, inventory will be very limited. This is due to the fact that when a new resort is being built by the developer, the members only have access to those weeks that have been sold. For example, if the developer has sold 10% of weeks to the members, the developer owns the remaining 90% of inventory, and may sell it to companies like Expedia or other travel wholesalers. This is why the members may not have availability, but you might see advertisements online for space at the same resort. As more members purchase at the new resorts, more inventory is added to the members' allotment, making more reservations for the members possible.

Bob Kistner, UVC President



Villa Del Palmar Cancun



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CLUB DIRECTOR UPDATE

Dear UVC Members,

Your Opinion Counts! After your stay, be sure to complete the online survey sent to your email address. This is critical information - UVC and resort management compile and use the data to gauge service levels in many areas of the resort. Based on scores, programs are deleted or implemented to address check-in, food and beverage, housekeeping, and many other performance areas. We use Market Metrix, which is an industry provider of customer service software. Market Metrix helps us take your feedback and turn it into solutions. If you do not receive your survey, check your spam file. Also, you may always send your comments directly to the Club at Clubmail@myuvc.com.

NEW! Monthly Maintenance

Fee Auto Pay Option! – Easier, more convenient payments are now available! In addition to the quarterly payment option the members currently enjoy, a new “Monthly Maintenance Fee” option will be implemented for the 2011 Maintenance Fee billing cycle. The new monthly option can help lower costs by spreading them out over the whole year. Look for details on your maintenance fee bill being sent during the month of October!

NEW! Take a Seat! The ongoing quest for the perfect solution to saving pool chairs continues. To minimize the challenges occurring regarding reserving pool chairs, a new program has been initiated. When an individual places his or her belongings on a pool chair, the pool concierge takes down the individual’s name and provides a reservation card. That card indicates that if items are left on the



pool chair unattended for an hour, they will be removed and the chair will be made available for another guest. The program was initiated at Villa del Arco and has worked well, but the true test of this program will occur during high season, when demand is greatest and available chairs are scarce! We will keep

everyone updated as to changes in the program.

UVC Hospitality Suites

“Hospitality - generously providing reception, care and kindness to guests.” Well, that is exactly what we hope you find at the UVC Hospitality Suite! For those times when you need a quick place to rest without going back to your room, a convenient meeting location for new friends or family members, or just need a quiet place to put your feet up, come to the UVC Hospitality Suite. Think of it as your second living room. Check your email, play a game of pool and relax!

Rhonda Mayer,
Director of Club Services



VDP Cabo recently remodeled Hospitality Suite.

Facebook Fan Page



We endeavor to be more proactive, inclusive, and transparent in all our dealings with staff, members, guests and resort personnel. To this end, we are developing our Facebook fan page, an outlet for any member and guest to visit, post photos, give restaurant or excursion recommendations, and make new friends.

MEMBER REFERRALS

You've Got to Be In It to Win It!

Referrals – “Lotto” Program

Fall is the perfect time to start thinking about your next vacation! As you gather with friends and family during the upcoming holidays, why not invite them to enjoy paradise with you? For every five people you refer, you'll be given a scratch-off lotto ticket with a chance to win spa treatments, theme nights, or even an all-inclusive package for your next vacation! In addition to receiving your lotto ticket, you'll also be entered into our annual referral drawing. We sent last year's winner on a Mediterranean cruise this summer – it could be you this time! Call us today

at 1-800-676-9394 to learn more about our referral opportunities.

We've also got some exciting things happening in our Elite Concierge department. Our Pre-Arrival Concierges will be contacting you as your reservation approaches to make sure your vacation runs as smoothly as possible. In addition to taking care of your transportation, spa, and

dining needs, we'll soon be offering you a chance to preview a variety of activities available at your destination and receive exclusive discounts for all of them! We can't wait to help you create the perfect getaway!

Warmest Regards,
Referral Department



HEALTH TRAVEL GUIDES

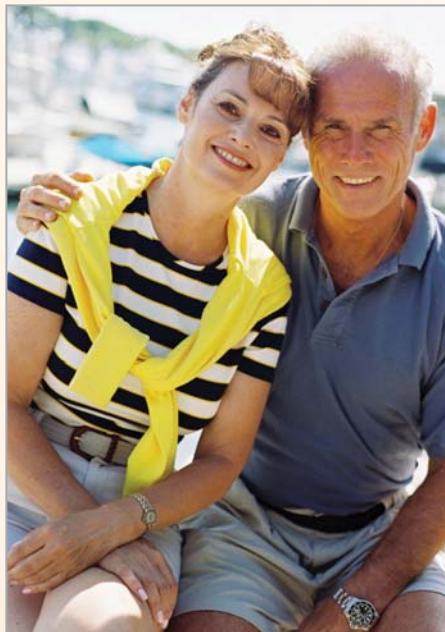
Providing UVC Members with Quality Medical Care in Mexico

Recently, some UVC members have enjoyed the benefits of sister company Health Travel Guides:

Member Shaun W. of Oregon writes "Talk about feeling first class! With Health Travel Guides there was great communication from the beginning - they gave me immediate peace of mind. They only had one week to perform some major work, which made for an aggressive schedule, all of which they performed with precision and empathy. I left confident with the procedures performed and a game plan for the future as well."

What kind of shape is your smile in? Dental Travel Guides can provide a free dental consultation with cleaning, X-rays and treatment plan to get you started, and features rates up to 70% less than those found in the U.S. Make an appointment toll free (877) 505-5303.

Health Travel Guides connects employers



and individuals with top international health care options. Those in need of serious medical treatment benefit by traveling abroad for their healthcare.

- **Options:** Work with state-of-the-art hospitals and globally renowned surgeons.
- **Availability of progressive treatment:** Access breakthrough procedures common around the world but not yet available in the U.S.
- **Significant savings on elective treatments:** Our ADA-certified dentists and board-certified cosmetic and bariatric (weight loss) surgeons regularly treat U.S. patients looking for personalized service at a fair price.
- **Whole-patient view:** Treating the person as a whole, and not just treating a symptom or condition, can have many positive health benefits. Health Travel Guides features a professional Case Management staff, including a personal travel concierge, to ensure that you are guided to the best possible treatment experience every step of the way.

SUITE GETAWAYS

Suite Getaways Rental Program - 2011 Season

The application window begins on October 1, 2010. All applications must be submitted online using an electronic signature. 2011's applications will not be available through other channels. In the past, the application window has been from October 1st through December 15th; because there is a limit as to the number of applications that can be accepted into the program for the 2011 enrollment year, we will be closing the application window as soon as all the rental slots are filled. That means that it is imperative that you complete the application process as soon as possible.

The application process is very simple:

- 1 On October 1, 2010, a link entitled "UVC Owner Rental Program" will be posted on the front page of www.myuvc.com.
- 2 Once you click on this link, you will be presented with a blank rental contract which you may complete, sign, and submit electronically.
- 3 You will receive a copy of the completed application via return email when you submit the application.
- 4 This will serve as your confirmation that your application has been

received.

- 5 After all applications have been received, notifications will go out via email regarding the status of your application (the notification being either that your week was accepted into the 2011 program or that your week was not accepted).
- 6 Please ensure that the information you enter on the application is correct as this is the information that will be used to inform you of the application status.

Remember, the key is to get your application submitted quickly!

TRAVEL ESCAPES! CLUB

The Travel Escapes! Club (TEC) site just keeps getting better and better! Our latest upgrade was completed in September—visit www.travelescapesclub.com and see all of the new and added benefits available to TEC members! Remember—all **UVC Gold and Villa Preferred Access members** are automatically members of the Travel Escapes! Club.

Check out the TEC "cash back" offers! With many of your TEC travel partners, not only do you get the most competitive rates available anywhere, but with each identified travel partner, after you've booked and taken your qualified and eligible TEC vacation, you will receive a check from TEC in the mail. It is TEC's way of thanking you for using our services. Click on the "Cash Back and Value Vacations" button.

We've added Luggage Pros and Travel Safe Products to the website. In addition to the great prices both partners already offer to all their customers, TEC members get a special 10% discount when shopping as TEC members on the TEC site. Click on the "Vacation Products and Tools" icon.

Looking for a customized vacation just for you? Find fabulous "Crewed Yacht" vacations, Hot Air Balloon vacations in Europe, Grizzly Bear expeditions on the tundra



or charter and drive your own power yacht through the canals of Europe. Check out the TEC travel partners listed in our "new" Unique Vacations icon.

Just want to find out what to do in your own home town this weekend? Need a tee time at a participating golf course near you? Need more information about your next destination - currency, time zone, State Department info? Find all of these useful tools by clicking on the "Vacation Products and Tools" icon.

We are continually adding and improving the benefits and tools for TEC members. If there is anything new you'd like to see, please send us an email to info@travelescapesclub.com and if it adds additional value to the TEC membership, we will add it to the site as soon as possible.

EAGLES WINGS UPDATE

EWF Gala Fundraiser EWF is gearing up for its biggest fundraising event of the year, held annually in conjunction with the UVC Annual Meeting in October. The EWF Fundraiser will feature great food, great entertainment, raffle prizes and great Live and Silent Auction items! Prizes and bid items will include dinners, certificates for activities and tours, home and beauty products, great vacation packages and many more! All funds go directly to the institutions that Eagles Wings supports in Cabo San Lucas and Puerto Vallarta. Each and every dollar will go to someone who desperately needs your help.

Helping One of Our Own

EWF is able to, and does, respond to individual needs as well as providing major grants. One of this year's recipients of an emergency medical grant was Misael Chan, UVC's Onsite Manager. His son Andre, 4, required an urgent cornea transplant. Sadly, it was unsuccessful and he needed to have his eye removed. But we are happy to report that he has been fitted for a prosthetic eye and he's adjusting well, happy and playful like all 4 year-olds should be. We are grateful that we could bring financial assistance and peace in a time of great crisis for Misael and his family.



Bring a Thing - Eagles Wings Foundation suggests you bring items badly needed by local schools, orphanages, homes for the aged and other worthy organizations.

Please take your gift to the UVC office in Puerto Vallarta or Cabo San Lucas where it will be collected and distributed by Eagles Wings representatives. Thank You!!

Great Examples of "Things" to Bring!

School Time—Art Supplies, Chalk, Erasers, Regular or Colored Pencils, Notebooks

Play Time—
Toys, Coloring
Books, Gifts,
Stickers, Sports
Equipment

Bed Time —
Toothbrushes,
Toothpaste,
Soap, Personal
items



Eagles Wings Foundation 2010 Grants:

PUERTO VALLARTA GRANTS

CLINICA DE REHABILITACION VALLARTA SANTA BARBARA A.C.,	5,000
Rehabilitation costs for 6 patients for 6 months	
FUNDACION ASISTENCIAL PARA PERSONAS CON SINDROME DE DOWN A.C.,	5,000
Scholarships, transportation help, medications & didactic materials	
PROYECTO PITILLAL BUSCA UN AMIGO A.C.,	2,000
Desks to equip special education room	
ASILO SAN JUAN DIEGO A.C.,	2,000
Construction materials	
CASA HOGAR MAXIMO CORNEJO QUIROZ A.C.,	5,000
Waterproofing of ceilings of 2 areas	
ASOCIACION FEMENIL VALLARTENSE A.C.,	5,000
Scholarships, transportation, medications & therapies for children with cancer	
MUJERES UNIDAS POR BAHIA DE BANDERAS A.C.,	3,000
Scholarship	
DISCAPACITADOS VISUALES DE PUERTO VALLARTA A.C.,	4,000
Musical equipment	
MANOS DE AMOR POR BAHIA A.C.,	4,000
Wall for patio, sidewalk, school expenses	
BANCO DE ALIMENTOS DE PUERTO VALLARTA A.C.,	5,000
Basic food staples such as sugar, beans, rice, cooking oil, etc.	
MAMAS UNIDAS POR LA REHABILITACION DE SUS HIJOS A.C.,	6,000
Scholarships, and special education equipment	
PRO BIBLIOTECA DE VALLARTA A.C.,	5,000
Operation expenses except salaries	
REFUGIO INFANTIL SANTA ESPERANZA A.C.,	6,000
Scholarship program	
DIF (PROGRAMA PAID),	2,000
Orthopedic materials and surgeries support	
DIF (BECAS),	4,000
Elementary School Scholarships	
DIF (ASILO DE ANCIANOS),	1,000
Purchase of industrial strength dryer	
CLINICA MEDICA ASISTENCIAL PUERTO VALLARTA,	5,000
Purchase of nursing materials and stethoscopes	
CASA INFANTIL MOJONERAS A.C.,	4,000
Food budget for 2 months	
INSTITUTO TECNOLOGICO SUPERIOR DE PV,	5,000
30 College Scholarships	
BECAS VALLARTA A/C.,	1,000
University Scholarships	
ESCUELA DEL REFUGIO,	4,000
Fuel and maintenance of buses donated by EWF	
GERREROS CONTRA LAS ADICIONES AC,	2,000
Food Supplies	
CLUB ROTARIO de PUERTO VALLARTA,	2,000
Construction of Kindergarten Classrooms in an isolated area	

CABO SAN LUCAS GRANTS

LOS NINOS del CAPITAN, A. C.,	7,000
Day Care Center for Underprivileged Children	
AMIGOS de Los NINOS, A. C.,	7,000
Provides Medical, Dental and Visual Support for Underprivileged Children	
MOBILIZE MANKIND,	7,000
Electric Wheelchairs and Accessories for Handicapped Children	
RED AUTISMO, A. C.,	7,000
Provides Training to Autistic Children and Parents	
GREEN SCHOLARSHIPS,	7,000
Provides College Scholarships to Underprivileged Students who maintain high Grade Point Averages and do Community Service Monthly	
LOS CABOS HS AC,	5,000
Collect stray cats and dogs to prevent spreading of diseases	
CARITAS de BAJA CALIFORNIA SUR AC,	5,000
Homeless shelter with breakfast for mothers and children	
CENTRO de RECUPERACION y REHABILITACION,	5,000
Rehab center for men with drug or alcohol problems	
FUNDACION GALENTO AC,	5,000
Elementary thru college scholarship program	
SARAHURO AC,	5,000
Women and children self-betterment programs	

UNITED STATES GRANTS

MAKE-A-WISH FOUNDATION,	5,000
Provides Once-in-a-lifetime experiences for terminally ill children	
2010 Emergency Medical Grants,	7,600

Total of 2010 Grants:\$US 159,600

Vallarta Around Town

Corn Husk Dolls - Corn plays a vital role in Mexican culture. Corn Husk Dolls are a unique, authentic and colorful souvenir to take back home – great for all ages. Typically the dolls wear traditional Mexican costumes. The Palmita Market staff can assist you in carefully packaging the dolls for a safe, damage-free trip back home at no additional cost. Available in Small, Medium and Large

with prices ranging from \$13 to \$20.

Huichol Beadwork Products
PEACE (Protection, Education, Animals, Culture & Environment) is a non-profit organization that helps create financial independence for local women by offering

craft and business training. These items are available in a variety of styles and sizes at Palmita Market and direct through the organization. It feels great to buy a cute memento and give back to the community at the same time!

Great Souvenir Ideas!



San Sebastian Expedition

One of the “10 most recommended tours in Vallarta,” San Sebastian is a mining town nestled in the heart of the Sierra Madre mountains. This is a short 90-minute bus ride from Puerto Vallarta, but once you arrive to this mining town it is a world away from the hustle and bustle of city life and is anything but ordinary. San Sebastian is a living museum untouched by time, where the residents have retained their colonial heritage as an outstanding example of the traditional

ways of living and working in a remote Mexican village. Contact our onsite travel agency, My Vallarta Experience, located at Villa del Palmar downtown or Flamingos for details, prices and schedules for these and many other adventures.



MARK YOUR CALENDAR

Sailfish and Marlin Tournament

November 10-13—A Puerto Vallarta institution and one of the most traditional fishing events in Mexico, passionate outdoorsmen come together for three days of fishing in some of Mexico’s finest waters. For more information visit: www.FishVallarta.com

Gourmet Festival

November 11-21—In its 16th edition this year, the Gourmet Festival involves a collaboration of the best restaurants in the Bahía de Banderas area in a celebration of cuisine. Wine tasting, interactive events, cooking classes and demonstrations, cheese seminars, a Gourmet brunch at Café des Artistes and much more. La Casona in Villa La Estancia and Garza Blue in Garza Blanca Resort are among the participating local restaurants. For more information visit: www.festivalgourmet.com

I Madonnari

December—Vallarta is well known for its community of sculptors, painters, dancers and other artists. During the first weekend in December a unique event takes place downtown, the I Madonnari, also known as “street painting.” This allows local artists to create designs in the plaza with non-permanent materials. This event is organized by Puerto Vallarta and sister city Santa Barbara.



Vallarta Resorts Update

New Pool Furniture!

The Rooms Division at Villa del Palmar in Puerto Vallarta is pleased to report that we have brand new pool area furniture, including lounge chairs and umbrellas.



Hands-On Experience –The resort hosted three tourism students in training from the University of Tepic this summer. They worked closely with the activities team, participating in all theme nights and other resort activities. Programs like this are a win-win for all involved - the students gain valuable work experience and we become more aware of current trends in the industry. Good luck in the future – hope to see you again working at a Villa Group resort!

Move Over Bobby Flay!!! Back by popular demand, we welcome the return

of Cooking Lessons at 2:00 p.m. One of the chefs will share his excellent recipes of traditional Mexican food, including Burritas of Shrimp, Acapulco Ceviche and Chile Relleno. Reserve your spot in advance at the Activities Center – dial #5521 from your room. Cost is \$100 pesos per person (approx. \$8 USD), which includes your choice of a glass of wine or beer.

New Faces in Activities –Please join us in welcoming our two new team members, Julio and Emma. They have hit the ground running and are working hard at rehearsals for the shows they will delight you with:

- Tuesdays – enjoy our “Fiesta Mexicana” in La Cucina restaurant, with a Mexican buffet dinner, Mariachi music and a show by the activities team. 6:30pm to 10:00pm
- Thursdays – there is a Caribbean buffet in La Cucina restaurant, along with a “Tropical Show,” dancing & comedy. 6:30pm to 10:00pm

Wake Up Right With a Customized Coffee!

Palmita Market & Deli has a brand new coffee station set up, which offers a complete new coffee menu.

Decaf? Latte? Mocha? With Palmita’s new coffee service, you can try a different coffee every day of your vacation!

Bay Breeze Spa

Stimulate your senses with the sounds of the Bay and the feel of the ocean breeze while enjoying a Relaxing Ocean Front Massage at our outdoor pergola, either with your soulmate or by yourself. Allow yourself to be pampered by our certified spa staff and uplift your spirit.

For our active guests, it’s easy to maintain your exercise program at our gym – you will love the new upholstery on our fitness equipment. Relax after your workout in the Sauna and Jacuzzi or relieve those fatigued muscles with a Deep Tissue Sports Massage!



Elite “Cristal Mark” Certification!

The Food and Beverage division recently obtained the “Cristal Mark” Certification through several audits that are conducted by the company’s program “Safety Check First.” This certification is given to service providers of food and beverages with the very highest standards of health and hygiene. This is a great honor and we are proud to be included among the very best F&B providers in the industry!



Cabo Resorts Update

Villa del Arco Honored to be an Expedia Insiders' Select 2010 Winner

We are so proud to announce that Villa del Arco resort made the exclusive Expedia Insiders' Select list, which includes only the very best hotels and resorts on Expedia. The winners are judged and rated by millions of customers and travel experts. The scoring formula used:
 Travel Opinions + Value + Expedia Hotel Expert Input = Expedia Insiders' Select Score.



Energy Conservation Efforts in Cabo

The developers and resort management are always looking for options that benefit the environment and the resort budget. One great feature that has been tested and is being presented for implementation are "in-room sensors" that manage the air conditioning system. The sensors detect when a room has been empty for a certain interval and shuts off the valve and fan system automatically. Further, the cost savings of a heat exchanger for Del Arco to heat the swimming pools is being investigated. The heat exchange unit would replace the gas system currently used to heat the pool, and dramatically reduce the current costs. Installation fees are being negotiated and the resort hopes to implement this as a test to be monitored over the next couple of months. If proven successful, it will be rolled out at the other Villa Group resorts

after the initial test period at Del Arco.

Beach Lounge Show — Join us for a great live show on Tuesdays performed by **Luna Itzel**, a dynamic vocalist who possesses the most dramatic and evocative voice on Mexico's contemporary music scene. Her interpretation of different musical styles has evolved during an eleven-year career that has produced five albums, settling at last on the traditional Mexican music that expresses what is dearest to her heart—a legacy of tradition and a passion for singing. Her art radiates in a glorious burst of color, texture and melody. 1st Set – Luna Itzel, 8:30 - 9:15 p.m. (No Cover Charge) 30 Minute Break – Fire Show, 2nd Set – Luna Itzel, 9:45 to 10:30 p.m.

Tequila Tasting – Tuesdays 7:30 - 8:30 p.m., \$35.00 USD per person, includes: tequila tasting, snacks, Luna Itzel show and Fire Show.

Check Out Our Beautiful New Furnishings!

Pictured are some of the rooms at Villa del Palmar Cabo San Lucas which have been redecorated with sunny new colors and Murphy Beds.



Cabo Around Town



Maria Corona Restaurant

Located in the heart of Cabo San Lucas, this restaurant is dedicated to indulging the most demanding client who is looking for authentic Mexican food. Though it opened its doors only about six months ago, it is already gaining much popularity in the Cabo area. The hanging ornaments, lights, candles and table settings come together to create a festive atmosphere perfectly reminiscent of real Mexico. The prices are very reasonable and you can choose from a great variety of menu items. Their menu consists of burritos, fajitas, steaks, moles, ceviche, shrimp al mole and tortilla soup. During lunch and dinner time the restaurant offers a live band to entertain you while you enjoy. Open daily from 12:00 noon to 11:00 p.m. Reserve through the Concierge.

Glass Bottom Boat

Though there are several tours which take you to see the famed Arch and the Pacific Coast, one of the most unique ways to see this is by taking a Glass Bottom Boat tour. These boats hold from six to twelve passengers. There are scheduled trips every forty five minutes throughout the day departing from the Marina at Cabo San Lucas. The cost is about \$12.00 USD person. You will marvel at the natural underwater sights— colorful fish, stingrays, sea turtles — the sea is teeming with life— right beneath your feet. The landscape will leave you breathless — you will admire the beauty and tranquility of Lover's Beach, the Arch, the Neptune Finger and the colony of Sea Lions. While in Baja's paradise, don't forget to take this trip!

Contact Viajes el Arco Travel Agency at

the VDP Cabo Resort.

The Buccaneer Queen

The Buccaneer Queen is one of the most incredible tour boats in Cabo. Have you ever imagined yourself a swashbuckler? Well come aboard and discover your inner pirate!

There are different tours available, including: a Snorkeling Tour and a Sunset Tour. All the tours are great for everyone to enjoy. Food, drinks and prizes

are some of the things you will receive — plus the famous Pirate Show. Come and join us to feel like a pirate! Arrrrrg!!!

Snorkeling Tour: \$55.00 USD from 1:00 to 4:00 p.m. Children under 12 years old \$30.00 USD

Sunset Tour: \$69.00 USD from 6:00 to 8:30 p.m. Children under 12 years old \$30.00 USD.

Contact Viajes el Arco Travel Agency at the VDP Cabo Resort.



AROUND TOWN LORETO AND CANCUN

Dolphin Dive Center - Loreto

The Dolphin Dive Center is centrally located 1/2 block from the marina and minutes from the best hotels, restaurants and local artisan shops. It provides convenient rinse stations for gear and equipment and a secure drying room. Eliminate the hassle of having to carry your gear through town or having to look for a cab to get to the marina!

Off the Loreto coast are five beautiful islands that are part of the Loreto National Marine park – Isla Carmen, Isla Coronado, Isla Danzante, Isla Monserrate and Isla Catalina. This stretch of the Sea of Cortez is home to over 800 species of fish, unique to this area. You will see a wide variety of sea life – tropical fish, game fish, whales, dolphins, sea turtles, and

sea lions—maybe even a giant Manta Ray or Humboldt Squid!

- **Terrain**—rocky bottoms, jutting walls, undercuts, overhangs, sprawling reef systems and several wreck sites.
- **Temperatures**—Water temperatures range from over 80°F (27°C) in the summer and fall to the high 60's & low 70's in the winter and spring months.
- **Visibility**—ranges from 50ft to 100ft+.

www.dolphindivebaja.com



Mystical Cenotes of the Yucatan Peninsula - Cancun

One place to discover the magic of the Yucatan Peninsula is at the edge of a “cenote” (seh-NO-tay), an ancient sink-hole. Cenotes are as varied as their names. Some are below stone overhangs; others are open ponds. Most cenotes have been explored, so it’s safe and easy to access them.

- **Sistema Ponderosa – Cenote Eden** – Includes thirteen cenotes within the cave system. The stalactites and stalagmites are perfect for a scuba adventurer!
- **Xcaret** – In addition to the cenote swims, this Eco-park provides family attractions such as archaeological ruins, dolphin shows, horses, a farm with tropical birds, butterflies, bat caves and a stunning beach.
- **Cenote Chac Mool** – 22 km south of Playa del Carmen (near Puerto Aventuras). It includes two separate cenotes with snorkeling available in the larger of the two. There is a large cavern zone with beautiful views of the jungle from inside the cavern.

- **Dos Ojos** is located on the highway between Akumal and Tulum and it is part of Nohoch Nah Chich cave system. This was the location of filming for the Imax documentary, “Journey into Amazing Caves.” Dos Ojos is located in the Hidden Worlds Cenotes Park.

- **Casa Cenote or Cenote Manatee** is 11 km north of Tulum in Tan Kah. The

cenote has easy access, and the calm, clear waters are fun for children. Casa Cenote has a connecting tunnel to the Caribbean. It is interesting how the salt water comes into the cenote and mixes with the fresh water. There is an ocean-view restaurant between the cenote and the Caribbean.

- **Car Wash Cenote** is located 7 kilometers west of Tulum on the road to Cobá. It’s a fun cenote for swimming, snorkeling and diving. You can drive in right up to the cenote (hence the name). There is a diving platform on the edge that makes for an exciting entry.



MEMBER ADVISORY COMMITTEE (MAC)

MAC—The Voice of UVC Members

The MAC's mission—to gather suggestions and ideas from UVC members regarding membership products and services, and provide ideas and recommendations to the UVC Board of Directors on improving member services. Your MAC Members:

Peter & Lois Albee, Seattle, WA
Elaine Arkell, Ferndale, WA
Bernie & Marilyn Bastian, North Mankota, MN
Gert & Joye Baumann, Chesterfield, MO
David Butler, Fargo, ND
David Fish, Powell River, BC CAN
Robert Hix, Arvada, CO
Deborah & Ron McPherson, Spruce Grove, AB CAN
Herb & Mary Jean Mohn, Gresham, OR
The Hon. Joseph Orr, Sacramento, CA
Peggy Schaffer, Sagle, ID
Stephen Sherner, Lake Nebagamon, WI
Sharen & Marvin Shumaker, Portland, OR
Kyle Spencer, Vancouver, WA
Richard Stabile, Kings Park, NY
Neil Taber, Elk Grove, CA
Dolores & Jack Underwood, Carmichael, CA

Here are a few thoughts from some of our MAC members,

“I am grateful for seeing the good things

Travel Preparedness

Protect your valuables—Lock passports, cash and credit cards in a hotel safe. Carry valuables in a pouch or money belt worn under your clothing.

Label your luggage inside and out and use covered luggage tags to avoid casual observation of your identity or personal information. If possible, lock your luggage.

Make copies of your passport ID page, airline tickets, driver's license and credit cards. Leave one copy with family or friends; pack the other separate from the originals.

Laws and Customs—Learn as much as possible about the country you are visiting. Resources: library, travel agent, embassies, consulates or tourist bureaus.

that this committee does to make the stay of the membership safer and more pleasant.” —*Bernie Bastian*

“The accomplishment I am most proud of is the recommendation to develop a Timeshare 101 Class for each resort to provide members the opportunity to learn about the use and features of their memberships.” —*Deb McPherson*

“The most rewarding thing about the MAC is the glow on members' faces when I tell them they have asked the right person for help. I am proud of the efforts I have made at UVC's Annual Meetings, and look forward to being in Mexico more often and helping more members.” —*Ron McPherson*

“The MAC has become a well-functioning membership group within the UVC Family, obtaining ideas from members and conveying those ideas to the UVC Board/resort management for implementation. We have added new members to the MAC to obtain fresh input and new ideas. We have received continued support by the UVC Board.” —*Gert Baumann*

“I have traveled extensively (sitting through 6 or 7 timeshare presentations in 2007 alone) but chose to purchase at Villa del Arco. I look forward to meeting new people and contributing my experience to different programs that will make the members' vacations in Mexico even more enjoyable.” —*Kyle R. Spencer*

A special “thank you” goes out to Bernie & Diantha Kerbs of Auburn, WA, stepping down after 16 years of service to UVC. Bernie writes, “Diantha and I have enjoyed our time at the resorts. Our family has been with us at PV, Cabo and Flamingos and we have had wonderful experiences. We have enjoyed knowing and working with all the MAC members. We want to thank Jim McCarthy, Jim Duffy and Tim Bush for ably representing UVC owners on the Board and for providing active leadership to the MAC. We want to thank Bob Kistner for his leadership and to the staff that has helped over the years, including: Rhonda Mayer, Cynthia Lasher, Eric Warner, Armando Garcia, and Santiago Mayorga. We also want to thank the Villa Group. To all, we say “Cheers! Keep in touch.”

Here is one helpful site: http://www.pueblo.gsa.gov/cic_text/state/tips_mexico.html.



Use common sense—Don't travel alone at night, beware of pickpockets and scam artists, know how to use a pay phone and have the proper change. Be extra aware in crowded subways, train stations, elevators, tourist sites, markets and festivals. In your hotel room, keep your hotel door locked at all times, use the hotel safe, and read the fire safety instructions in your room.

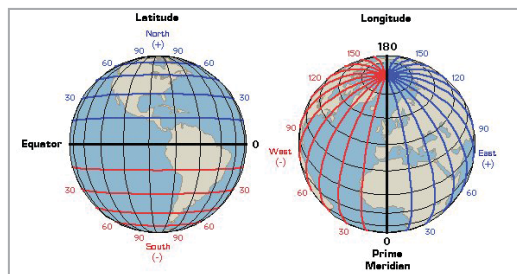
Insurance—Understand what benefits your medical insurance covers while you are traveling. Consider purchasing travel and/or evacuation insurance. UVC members receive medical/evacuation insurance free with your VPA or Gold membership, only \$44.99 for regular memberships.

Allow us to introduce Jerico Portillo, our Call Center Reservations Senior Supervisor. Jerico started at the Call Center four years ago and swiftly moved up the ladder from Reservation Agent to Supervisor and now to his current position, Senior Supervisor. Through the years, Jerico's knowledge of timeshare has increased along with the desire for his staff to provide quality and professional customer service to our UVC members. Jerico enjoys traveling to new and exciting places in his spare time. As a college exchange student he traveled to Canada for several months taking in the diverse culture and interesting people. His one goal in life is to "keep going!" He hopes to continue developing his skills and knowledge and enjoys communication with our UVC members.



View us from Outer Space!

If you'd like a birds-eye view of the Villa Group Resorts, simply download Google Earth online (earth.google.com) and enter the following coordinates in the "Fly To" field. You can also enter these coordinates into your GPS device of choice to be led directly to the resorts' front door!



Villa del Palmar Cabo -Latitude, Longitude: 22.89518021245492, -109.89723533391953

Villa del Arco -Latitude, Longitude: 22.893957111645356, -109.89895194768906

Villa del Palmar Puerto Vallarta - Latitude, Longitude: 20.642535936376593, -105.23697763681412

Villa del Mar -Latitude, Longitude: 20.642244775398588, -105.23574650287628

Villa del Palmar Flamingos -Latitude, Longitude: 20.740560181414942, -105.32072424888611

UVC Calendar

October 1-30, 2010 – Maintenance fee assessment bills will be mailed.

October 1, 2010 – Registration deadline for Annual Meeting attendance. Deadline for proxy to be received by UVC inspector of elections at UVC headquarters.

October 16, 2010 – UVC Annual Meeting will be held at Villa Del Palmar Flamingos in Nuevo Vallarta, Mexico. Registration and information at www.myuvc.com.

November 1-30, 2010 – Maintenance fee payments due. 1st Installment is due for members utilizing the quarterly maintenance fee payment option.

December 1, 2010 – Unpaid maintenance assessments are delinquent and subject to late fees and penalties.

February 1, 2011 – 2nd Installment due

for members utilizing the quarterly maintenance fee payment option.

May 1, 2011 – 3rd Installment due for members utilizing the quarterly maintenance fee payment option.

August 1, 2011 – 4th Installment due for members utilizing the quarterly maintenance fee payment option.

Vacation Banking Deadlines:

Summer Requests must be received by:

Villa del Mar	07/15
Villa del Palmar – PV	08/01
Villa del Palmar – Cabo	08/15
Gold/VPA (Summer) Members	09/01

Winter/Holiday Requests must be received by:

Villa del Mar	09/15
Villa del Palmar – PV	10/01
Villa del Palmar – Cabo	10/15
Gold/VPA (Winter/Holiday) Members	11/01

Universal Vacation Club

404 Camino Del Rio South, Fourth Floor
San Diego, CA 92108

Hours: 7:30 am to 6:00 PM PST

Toll Free: 1-800-852-4755

Direct Dial: 1-619-683-7440

Elite/Residence Club: 866-464-9284

Villa Preferred Access: 1-866-464-9280

Gold members: 1-866-465-3882

Cancun members: 1-866-668-9261

Loreto members: 1-866-668-9088

Fax: 1-619-209-5920

Website: www.myuvc.com

Email: clubmail@myuvc.com

E-Mail Contacts

Member Services: clubmail@myuvc.com

News Between Amigos: amigos@myuvc.com

Board of Directors: myboard@myuvc.com

Developer Sales/Marketing Group

Website: www.uvcmembers.com

Travel Escapes Club

Vacation Travel Service

Toll Free: 1-866-226-4173

www.travelescapesclub.com

ResortCom International

Website: www.resortcom.com

Owner Rental Program

Website: www.myuvc.com/rentalprogram

Health Travel Guides

Toll Free: 1-866-978-2573

600 Townsend Ste. 120e

San Francisco, CA 94103

www.HealthTravelGuides.com

Owner Referral Program

Toll-Free: 1-800-676-9394

Vacation Exchange

Interval International (II): 1-800-634-3415

CANADA: 1-800-638-3400

Website: www.intervalworld.com

Resort Condominiums International (RCI):

1-888-909-3773

CANADA: 1-800-527-5219

Website: www.rci.com

Resort Phone Numbers

Villa del Mar/Villa del Palmar - Puerto Vallarta

Bldv. Francisco Medina Ascencio

KM 0.3 Puerto Vallarta, Jalisco MX 48300

Phone: 011-52-322-226-1400

Fax: 011-52-322-224-6837

Villa del Palmar - Flamingo's Resort

Paseo Cocoteros 750 Sur

Nuevo Vallarta, Nayarit MX 63732

Phone: 011-52-322-226-8100

Fax: 011-52-322-226-8101

Villa del Palmar - Cabo San Lucas

Km 0.5 Camino Viejo A San Jose

Cabo San Lucas, BCS, MX 23410

Phone: 011-52-624-145-7000

Fax: 011-52-624-145-7071

Villa del Arco - Cabo San Lucas

Km 0.5 Camino Viejo A San Jose

Cabo San Lucas, BCS, MX 23410

Phone: 011-52-624-145-7200

Fax: 011-52-624-145-7201

Villa del Palmar - Cancun

Carretera a Punta Sam Km 5.200,

MZ9, SMZ2, L3 Isla Mujeres

Quintana Roo, MX 77500

Phone: 011-52-998-193-2600

Fax: 011-52-998-193-2600 ext.1019

Villa del Palmar - Loreto

Av. Salvatierra S/N esq Ebanistas

Hotel Santa Fe local 5

Loreto BCS, MX 23880

Phone: 011-52-613-135-2521

Fax: 011-52-613-135-2517

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Visit myuvc.com or 800-852-4755

For club information and secure online transactions.