

Villa Group Update

Remember that great, free feeling on the last day of school, when summer stretched out like a blank canvas full of all sorts of fun possibilities? Well, school's out, so why not work, too!? Now is the perfect time for that "School's Out for Summer" vacation you deserve and need!

Mexico is the ideal summer destination for everyone and every type of family. It offers excellent value, warm and inviting people, and a rich and diverse culture. Mexico has a wide variety of experiences for everyone:

- Clear blue, warm waters and fine sand beaches
- Water activities like whale watching, swimming with dolphins, boogie boarding, surfing, windsurfing, kite boarding, wave runners, parasailing, snorkeling and scuba diving, sailing and deep sea fishing
- Land and sports activities such as zip lining, rappelling, horseback riding, ATV tours, baby sea turtle releases, jungle hiking and





mangrove cruises, archeological and historic sites, and world-renown golf courses

- Shopping From bazaars and street vendors to boutiques and artisan shops, there are beautiful, authentic gifts and souvenirs for every wallet size.
- Eating! (This one is my favorite.) Food is one of the great attractions of travel for many people, and Mexico is known for its delicious flavors and variety of spices and ingredients. It is fast becoming known as a culinary destination for major gourmet festivals and "foodie" events.

Mexico is deeply beautiful. Over one million US and Canadian retirees live permanently in Mexico year round - for a reason. The more you learn and travel through Mexico, the more you will love it. To know it is to love it. Summer is a great time to really relax and enjoy all this country has to offer. At UVCI resorts we have some member specials that make it even more affordable. These are great ways to extend your trip or invite friends and family to come with you at no additional cost! Call today to book your summer vacation and to get your FREE WEEK! I can't wait to see you soon in Mexico.

Robert Kistner Villa Group

Double Your Pleasure and Fun With These Current Member Promotions!

#1- Villa del Palmar Puerto Vallarta "USE 1 GET 1 FREE" SPECIALS

Use Your Points + Get the Same Amount of Points Free! If you book the points you own by July 31, 2012 for any trip to Villa del Palmar Puerto Vallarta for a studio, one bedroom or two bedroom villa, you get THE SAME AMOUNT OF POINTS to use at VDP Puerto Vallarta at NO COST! Travel dates must occur from June through the end of September 2012. Use Your Membership Week + Get An Additional Week Free! If you book your regular week that you already own by July 31, 2012 for any trip to Villa del Palmar Puerto Vallarta, you get an ADDITIONAL week at NO COST!

Travel dates must occur from June through September 2012. What a deal!

#2 – BUY 1 GET 1 FREE SPECIAL - Villa del Palmar Vallarta, Cabo San Lucas, Flamingos

Now when you buy one week, you will get one additional week absolutely FREE! Available Dates: June 1 - November 2, 2012. Travel must be completed by November 2, 2012 with both weeks of use at Villa del Palmar Cabo San Lucas OR Villa del Palmar Flamingos OR Villa del Palmar Puerto Vallarta. (Weeks must be used at same resort and cannot be split into different resorts.)

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Club Director Update



Dear Members,

Mexico Sets New Tourism Record

The Mexican Ministry of Tourism revealed that 2011 was a record breaking year for tourism. 22.67 million international travelers visited Mexico in 2011; this represents an increase of 2 percent from 2010, a 5.7 percent increase on 2009, and a 0.2 percent increase on 2008 — historically Mexico's best year for international tourism.

"We are overjoyed that Mexico has broken

our longstanding record with regard to international visitation," said Rodolfo Lopez-Negrete, Chief Operating Officer of the Mexico Tourism Board,



"these figures clearly demonstrate that the bold diversification strategy we have implemented, promoting a broad tourism offering and targeting an expanded breed of global consumer, is succeeding."

Villa Preferred Access – What's The "Point?" With a VPA membership, your vacation week has a certain point

value, depending on the season and unit size. Points are used like "currency" to reserve various size accommodations, season and number of days. A great advantage to the



VPA points membership is that it gives you the flexibility to use your points (or bank, borrow or rent points) so you can book your vacation where you want, when you want, and how you want. Reservations are always based on availability – here are some examples of how to use your points any way you want:

Example #1

For example, if you own a One Bedroom Winter Season with a point value of 2,200...You could book a one week winter

season Studio at Villa Del Arco (1,200 points)

AND a one week summer season Studio at Villa Del Palmar Flamingos (1,000 points)

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Example #2

You could book a three night/four day weekend winter season Studio at Villa Del Arco (125+350+225 = 700 points)

And a three night/four day weekend winter season Studio at Villa Del Palmar - Cancun (125+350+225 = 700 points)

And also a six night/seven day summer season Studio at Villa Del Palmar Flamingos (200+100+100+100+100+100 = 700 points)

Gold Card Benefits – We have heard from members lately who are confused about the Gold Card benefits. There has been some misunderstanding that Elite members receive a larger discount than Gold or VPA members. This is not true. Gold card benefits (discount percentages) do vary from destination to destination; however, they are the same for all Gold, VPA and Elite members. There is a DIFFERENT card that appears to be causing the confusion – the VIP card. The VIP card



is a marketing program in which members or potential members are given additional discounts if they agree to go on a presentation. Members are NOT required to upgrade to Elite in order to receive the VIP card; they just have to agree to a presentation. We hope this helps clarify the Gold Card benefits. Be sure to check with the onsite concierge for a current listing of restaurants and other

venues that accept the Gold and VIP card at that destination.

Remember – you receive extra benefits – special VPA check-in, exclusive 800 reservation number, discounts from restaurants, stores, golf and other partners, preferred time rates, multi-day check-in, medical evacuation travel program, free upgrades (based on availability) and more. Next time you are at the resort, check with Sales to see if a VPA membership is a good choice for you!

Rhonda Mayer UVCI Director of Club Services







Trip Advisor



Never Again Miss Out On An Offer!

We've made it even easier for you to access current Club Promotions and Contests like the one above. There's a new Promotions page on the myuvc.com website where you can visit anytime you'd like to take advantage of current special offers for your upcoming planned or spontaneous vacations. Our Facebook page is another way to stay on top of all the resort events, spa specials, theme nights and everything resort and Club related, so be sure to visit often!

Trip Advisor Top Ten Mexican Beach Destinations

The Villa Group definitely knew what they were doing when they set out to find Mexico's most beautiful beach locations to build their top quality luxury resorts. Did you know that four of your Villa del Palmar destinations were recently named in Trip Advisor's Top Ten Beach Destinations In Mexico? Here's what they had to say about these beautiful beach towns.

#2 Cancun, Mexico...

Cancun, with its golden beaches and perfect climate, is the premiere coastal destination in Mexico... This Yucatan paradise is also the gateway to the ruins of Tulum and Chichén Itzá."

#4 Cabo San Lucas...

Cabo boasts perfect weather and stunning beaches



for water sports, world-class big-game fishing and whale watching. Cabo has something for everyone, whether it's relaxing on the sand with a tropical drink in hand, spotting celebrities, shopping for local crafts, snorkeling, parasailing or dancing..."



#5 Nuevo Vallarta (Riviera Nayarit)

"The beaches of Nuevo Vallarta attract both luxuryloving resort guests and the rare and gorgeous Caguama turtles, who lumber here to lay their eggs. Located 16 miles north of its more well-known Mexican sibling, Puerto Vallarta, the golden sands of Nuevo Vallarta are the perfect place to sip tequila, take in a gorgeous sunset, or swim with happily squeaking dolphins."



#9 Puerto Vallarta

"Puerto Vallarta's golden beaches and indigo waters invite carefree bayside relaxation... Kids will go crazy for the folklore behind the city's largest public beach, Playa de Los Muertos ("Dead Man's Beach"). Legend has it that this stretch of sand was a hub of pirate activity during the 17th and 18th centuries. Aspiring Jack Sparrows can dig for buried treasure while their parents unwind with a liquid treasure of their own."

And last but, definitely not least, we'd like to remind you of the Islands of Loreto's 2011 distinction as the New York Times' 8th best place in the world to visit.



Cancun Resort Update



New General Manager – Seasoned industry professional Lucy Ruiz relocated from Cabo San Lucas and now joins the Villa del Palmar Cancun resort as the new General Manager. After serving successfully as GM at Villa del Arco for several years, Lucy will bring fresh ideas and strong management skills to the resort.



Food and Beverage — With Villa del Palmar Cancun now fully operational, one of this resort's most appealing features is the plethora of available food options. With all these wonderful flavors served fresh and right onsite, there's never been a better reason to take advantage of the all-inclusive meal plan! Here's a small introduction to these great restaurants:

LA CASONA -

Contemporary cuisine and grill —
La Casona's Chef
Javier Carrabe
skillfully updates
classic Mediterranean
flavors, expressing
creativity and
authenticity in every
dish prepared. With
more than 15 years'



experience working at various fine dining establishments, Chef Javier is delighted to join us at Villa del Palmar Cancun to provide us with an extraordinary culinary experience.

DAVINO – Greek and Mediterranean cuisine – At Davino, you can enjoy a contemporary ambiance while savoring a wide variety of Italian and Greek dishes, under the direction of our talented and renowned Chef Christos. Davino's main attraction is the seafood bar, where you will find a display of the freshest catch of the day.

Simply make your choice and it will be cooked to perfection right in front of you in our restaurant's very own wood-burning oven.

ZAMA – Mexican and regional cuisine – Zamá restaurant is characterized by a delicious menu incorporating many local ingredients, spices and fish with Yucatecan accents. Enjoy a

modern, relaxing ambiance under Zamá's giant palapa and indulge in a wide variety of Mexican dishes, carefully developed by our head chef, who is always in search of the



most authentic and tasty dishes of Mexico.

HIROSHI – Japanese fusion cuisine – Japanese cuisine has been developed over more than three thousand years, making it one of

the oldest; and its influence is spreading to every corner of the world. Japanese cuisine brings us a universe of special flavors. In addition to providing you with a healthier



and more balanced way to eat, Chef Rohit's dishes will take you on a journey to discover new textures, tastes and originality.



Cancun Around Town

Wet'n Wild Water Park – is the only water park in

Cancun and Riviera Maya, and is located in Cancun's hotel zone, boasting an expanse of 18 acres with an array of attractions for the entire family. At this water park you can sail on a relaxing lazy river that runs through the property, take a thrilling ride called



the "Kamikaze," enjoy the exciting water slides or have lots of fun at the wave pool. You can even swim with the dolphins, if you'd like. Live a day full of fun at this fabulous water park in Cancun; an exciting all-ages adventure that your family won't soon forget!

Islands of Loreto Resort Update

Management Changes

Sixto Navarro, General Manger -

Mr. Navarro brings a wealth of knowledge and experience at all levels of operations, with 18 years working in various capacities within the hospitality industry. He began his carrier in Arizona at The Westin La Paloma Resort, while he was a student at the University of Arizona. He was then



transferred to the Westin Los Cabos where he worked for 5 years. Most recently Mr. Navarro served as General Manager at resorts such as Pueblo Bonito Sunset Beach in Cabo San Lucas, Samba Vallarta in Nuevo Vallarta and Pueblo Bonito Emerald Bay.



Ler Medina, Rooms Division Manager – After working as Front Desk Manager for more than two years at Villa del Palmar Flamingos and almost a year at Villa del Palmar Loreto, Mr. Medina was promoted to Rooms Division Manager. Overall, Mr. Medina has more than 12 years of hospitality experience at various

Alejandro Flores, Front Desk Manager -Mr. Flores comes to us with 7 years of experience at other Villa Group properties (VDP Flamingos and

VDP Puerto Vallarta) with Front Desk Supervisory and Guest Services expertise. You will see the same friendly face in a new place!





Angel Ruiz, Food and Beverage Manager -Mr. Ruiz has extensive food and beverage experience and has worked with such notable properties at the Ritz Carlton Cancun, Aqua Cancun Resort, Mandarin Oriental Riviera Maya and Costa Baja La Paz, BCS.

Mario Anzoategui, Chief of Engineering -Mr. Anzoategui boasts more than 15 years of resort maintenance experience and has worked at many resorts in different vacation destinations such as Mazatlan, Los Cabos and Cancun.



We welcome these dedicated professionals to the team at VDP Islands of Loreto!



Is Visiting One of the Most Beautiful Places on Earth on Your Bucket List?

hotels, with special expertise as Front Desk Manager.

If so, get ready to cross that one off. Because now you have TWO GREAT OPTIONS for your fantasy vacation to the Villa del Palmar at the Islands of Loreto - and getting there has NEVER been easier or more affordable!

ALL LORETO, ALL THE TIME – Direct flights and fantastic fares from Los Angeles! Through a unique partnership with CalJet Airlines, you can visit the Islands of Loreto at a fantastic introductory price of just \$250 round trip (including taxes). Flights depart from Los Angeles (LAX) on Saturday to Loreto B.C.S. (LTO) at 12:00 pm and return on Saturday from Loreto at 4:00pm.

PLUS! With our CalJet partnership, we offer great resort and air packages as well! Flights, spa treatments, activities, all-inclusive meal plans, entertainment, discounts, excursions and more! Rates and packages subject to change, so contact your agent for

- 1. Fly With Me Package Round Trip for only \$250
- 2. Soar to Tranquility Package 7 Day Spa, Activities & Airfare Package for only \$410
- 3. Pamper Me Package 7 Day All Inclusive, Activities & Airfare for only \$810

LORETO AND CABO - EXPERIENCE THE BEST OF BAJA! Fast and

Flexible Flights - our exclusive partnership with Aereo Calafia allows us to

offer short trips between these two fabulous and very different destinations. Use your regular membership time, fly into Cabo San Lucas, and then with your flexible split week benefits it is easy to split



your vacation into four days in one location and three days in another. By dividing your vacation between The Islands of Loreto and Cabo San Lucas you get to enjoy the excitement of Cabo and the tranquility of Loreto! Your reservation agent will assist you with Aereo Calafia flight options and reservations. Aereo Calafia flights from only \$122 per person based on one way travel.

Call 866-464-9280 to book - your agent is standing by to discuss airfare, destination, and package options available to the Villa del Palmar Islands of Loreto. See you soon in paradise!



Cabo Resorts Update



Villa del Palmar Cabo

Pool and Beach Side Activities – This summer, turn off those computers, gather your loved ones and head to Villa del Palmar Cabo for fun in the sun. With activities like Paddle Board Classes, Beach Volley Ball, Aquaerobics, Scuba Demo, Tequila Volley, Bingo, Cooking Lessons, Spanish Lessons and more, the activities team will keep your mind and body in top condition.



Theme Nights and Entertainment

If that's not enough, when the sun goes down and the stars come up, indulge your soul in some good food and great times with theme nights that include Fiesta Mexicana, Carnaval, Ancient Mexico Show, Retro Show, Boys vs. Girls Contest, Karaoke/Black Jack, and Dancing Around the World.

Special Summer Events

July 4th – U.S. Independence Day – Special BBQ Buffet and Rock Music.

Make your own Mojito – Lessons every Sunday, 1:00 pm at Desert Lounge.

Sept. 15th – Mexico's Independence Day. Celebrate with our Traditional Mexican Fiesta & Buffet.

Full Moon Dinner — on the Beach, Pool Area or In-Room Villa Dining.



All-In-One Arcade – As if you needed another reason to visit our state-of-the art Arcade! All the internet services that were offered at the Palmita Deli's Cyber Café have been moved and are now available at the Arcade. So convenient! Now you can play games, watch movies, go online and print your return flight boarding passes all in one visit to the Arcade. Open 8am to 10pm daily.

Villa del Arco

Activities

There are so many activities being offered this summer at Villa del Arco. You can choose to have an active vacation or just relax with your family and friends. Either way, there is something for everybody. Take a look at a few of the activities here.



Kayaking — Get out and enjoy the turquoise blue water with your family and friends. You will learn some basic kayaking skills, while getting some exercise and maybe even a little bit of a tan! This activity will be sure to please everyone in your party.

Paddle Classes – Ready for a little bit more of a challenge? Paddle boarding is becoming more and more popular all over, and is a great way to get a little bit of exercise on your getaway! Let our instructors guide you through the basics, and get ready to have a blast!

Stretching – After you have finished Kayaking and Paddle Boarding, give your body a break with this morning stretch class. You'll be right in front of the ocean, listening to the waves and preparing yourself for a relaxing day lounging by the pool. What could be better?

Akis Neocleous — Villa del Arco's new General Manager, has more than 20 years of delivering great guest and employee experiences in luxury service operations, including food & beverage, finance and management. Most recently he was VP of Operations at Tesoro Resorts with properties in Los Cabos, Ixtapa and Manzanillo. He possesses excellent



communication, leadership and managerial skills, and enjoys working as a team. Akis is an honest and caring professional with a strong work ethic and excellent customer service skills.



Villa del Palmar Cabo

Rodolfo Cobos — New General Manager, Mr. Cobos has experience working in hotel chains such as Hilton, Emporio and Marriott in Mexico, as well as Crowne Plaza Hotels in San Salvador, and Chateau on the Lake Resort in the U.S., among others. We are convinced that his professionalism and experience will be of great worth in continuing the



legacy of success at Villa del Palmar and within the Villa Group.

Equinox Party – In March we held our first annual Equinox Party, which was a tremendous success. Members watched talented performances by local entertainment professionals,





which featured a ritualistic welcoming of Spring, a fire show, delicious food and great music. There's no better way to welcome Spring and all its beauty while vacationing at this culture-rich town that is Puerto Vallarta.

Bay Breeze Spa Specials

Feel Relaxed – Buy a 50-minute massage (\$75 usd) – and get 25 minutes more FRFF

Feel Refreshed – Buy an 80-minute massage – (\$115 usd) – and get a 25-minute mini facial FREE.

Feel Youthful — Buy a body wrap & mini facial (60 min. \$140 usd value) Special Promo Price: \$98 usd, plus a 15-minute foot massage included.

Palmita Deli – Why shop anywhere else when everything you need is right here? Deli, Internet, Clothing Boutique, Coffee, Tobacco, Wine, Groceries, Souvenirs and other vacation essentials. Best of all, we deliver to your room at no cost! When at your resort room, just dial extension 5546.











Villa del Palmar Flamingos

La Casona

Attractive
 redesigned Dinner
 menu and prices!
 Every month we
 offer a Winemaker's
 Dinner. A seven
 course fine dining
 menu created
 by the executive
 chef, based on the
 excellent wines of
 an invited winery.



- *For an extra special evening, ask for our Chef's Table at La Casona! Our Executive Chef will preapare for you a special 5 course menu with wine pairing.
- Cooking Class An exciting hands-on experience with our Executive Chef, including personalized Chef Jacket, Recipe Book, Certificate, and lunch with wine pairing.

 Piano Bar – A unique nighttime live entertainment experience, please ask our concierge for the actual operating hours

Bellavista Restaurant

- New Mexican Dinner Menu and Concept! Traditional dishes with contemporary presentations.
- Special Lobster Night each Saturday and Fajitas Night each Thursday.
- Nightly entertainment.
- July 4th Special Dinner Buffet to celebrate U.S. Independence Day.

Palmita Market

Now offering Tasty BBQ Ribs – ready to heat & eat at your room!

Theme Nights

- Mexican Party every Sunday at the Convention Center with authentic buffet, welcome Margarita drinks, folkloric ballet and mariachi!
- Sept. 15th & 16th Special Dinner Buffet & Show to celebrate Mexico's Independence Day.



Cabo Around Town



All Terrain X-Rail Adventure -

Hop on your fully automatic X-Rail Buggy for the safest off-road fun ride you will ever experience. Explore Cabo San Lucas's magical transition from desert to ocean as you travel through mountains and canyons at Migrino sandy river bed, making your way to Half Moon Canyon and Tree Rock. After a refreshing break, continue to La Candelaria; a 300 year old



biggest fish, and in particular, the biggest roosterfish.

Festival of St. James – Late July – A Roman Catholic festival, celebrating St. James the Apostle and featuring white horses with costumed riders, along with various re-enactments around the town square in the heart of downtown Cabo San Lucas.

August

Feast of the Assumption of the Blessed Virgin Mary – Mid-August – Known for its endless food and carnival parades.

Aboriginal Village. Here, your guide will enrich your experience with the knowledge of local history. Step on the gas, enjoy a thrilling ride until

you reach the river's delta where the desert merges with the Pacific Ocean, before you make you way back to the starting point for a gourmet Mexican Buffet and refreshments. 3-hour adventures available at 12:00 or 3:00 pm. Contact reservations@bajabuggys. com for information.

Los Cabos Summer Dive Fiesta — Throughout August, various activities take place around the coastline and appeal to scuba divers of

varying abilities. Many of the best events take place as evening approaches and include beach parties and many other gatherings, especially around the Cabo Pulmo National Marine Park.

July

Surf and Panga Roosterfish Klassic Tournament – Early July – Keen anglers try to land the



September

Sea Turtle Rescue – Throughout September – Many people head to the northern outskirts of Cabo San Lucas at this time of the year, where enormous numbers of sea turtles come to nest on the sandy beaches.

Independence Day – September 16th – Mexico's Independence Day is also cause for celebration on a grand scale, and in Cabo San Lucas festivities include colorful processions, carnival floats, market traders, bullfights and even a rodeo.



Las Palmas Real Mexico Travel through the lush countryside northeast of Vallarta to small towns where you're welcomed by the warm smiles of townsfolk, and visit local churches and plazas. Visit 2 working ranches and enjoy the hospitality of the ranch families. Before lunch (not included) at Rancho Capomo, enjoy a walk along a jungle stream or a horseback ride (optional). Take in a folkloric show, see rollers working on Mexican cigars, browse through locally made handicrafts. And best of all through this experience, feel the real warmth of genuine México! Includes: air conditioned coaches, bilingual guide, and beverages (beer, soda, water). Don't forget to bring camera and money for lunch. 10am to 4pm.



Canopy Tour – Hidden in the heart of the virgin tropical forest of the Sierra Madre Mountains, just 45 minutes northeast of Puerto Vallarta, lays the only true treetop canopy and adventure eco-tour in all the area. Join us on this exhilarating journey as you explore high above the jungle floor via zip lines, suspended walkways and platforms, scale the Crazy Ladder and descend via rappels. Thrilling zip lines give you the optimum perspective to marvel at this stunning tropical setting, as you effortlessly traverse through huge tropical trees, amongst wild orchids and a diversity of native birds and reptiles. You won't soon forget this magical jungle tour.



How to Pack for Vacation!



Tips from seasoned travelers...

Gather all the garments you anticipate needing.

Then put half of them back. You never need as much as you think you do. Select clothes in the same color family, packing more tops than bottoms so you can mix and match. Knits, wools, and cottons resist wrinkles and are versatile (some garments can do double duty, like yoga pants that moonlight as pajamas).



Roll softer garments and fold stiffer ones. Underwear, T-shirts, jeans, cotton pants, and knitwear won't wrinkle when rolled tightly. Stiffer fabrics, such as starched cotton shirts, blazers, dressy pants, and skirts, should be carefully folded. Arrange rolled items in the bottom of the bag. Place folded garments next, start with the longest items, like skirts and slacks. Stack the garments on top of each other, alternating waists with hems. (* if you cover the pile with a dry-cleaning bag or slip a few between layers of folded clothes, they will be much less wrinkled when you unpack). Top the pile with the clothes you'll need first — bathing suit, pajamas, etc.

Space Saver – Belts and shoes can get tucked into the corners

and snaked around the perimeter of the bag. Stuff shoes with smaller items like sunglass, jewelry, and electronic chargers. Shoes packed into the corners helps maintain the frame of the suitcase and protects the items in the center.

Shoes! – The rule of three – bring one casual sandal or loafer, sneakers, and an evening shoe. Because of their shapes and heels, shoes take up the most room. If you must bring more than three, wear the heaviest pair and pack the others.

Fill empty bottles with your favorite brands. Small clear containers are perfect

for lotions, contact-lens solution, shampoo etc. Fill them three-quarters full — the storage department on a plane is not pressurized, so items filled all the way to the top will overflow.

Protect your belongings from mishaps. Slip socks over bristled brushes or other items that can tear into clothes and cause snags.

Group similar products in sealed resealable bags.

Designate one bag for cosmetics, one for hair products, and one for skin-related items. Tuck the bags in the side corners of your suitcase or in a zippered outside pocket.







Send your friends to Paradise!

The Referral department has an incredible offer for 2012 vacation packages!

6 days & 5 nights for just \$349

- Accommodations for 2 adults and 2 children
- Choose from Los Cabos, Puerto Vallarta, Loreto, or Cancun
- Qualified couple must travel by December 17, 2012

Call 800-676-9394 for more information!





Club Information



Timeshare Resale Fraud Warning

The California Department of Real Estate (DRE) issued a Consumer Alert about the growing number of scams being perpetrated against timeshare owners in connection with timeshare resales. Most scams involve a promise of a quick sale of the seller's timeshare interest in exchange for an upfront fee. However, after the fee is collected, little or nothing is done to sell the timeshare interest. But, as is the case with most scams, there are variations of

security, and then demand the payment of monies up front in connection with the purported resales. However, no services of any kind are actually provided.

2 Scammers falsely tell timeshare owners that the "agent" has found a "ready and willing" buyer for their timeshares. The scammer asks for listing or "paperwork fee" to effect the transaction, but once the fee is collected, the seller never hears from the company again.

3 Fraudsters pose as timeshare buyers and use such advertising slogans as "Will Buy Your Timeshare for Cash", "Timeshares Wanted", or something similar, to lure timeshare owners. The scammers

then ask the owners for "a small amount" of money up front to process the paperwork for the transfer. Once those monies are paid, the owners never hear from the scammers again.

The following practical advice can help

consumers from falling victim to a timeshare scam:

- 1 The request for an upfront or advance fee is a red flag. You should contact DRE before agreeing to pay an advance fee to determine the lawfulness of the fee.
- Only licensed real estate brokers may list and sell "timeshares for resale." Check the license status on the DRE's website to determine if the company or broker is properly licensed.
- 3 Request a copy of the reseller agent's written contract that you will be required to sign and a written disclosure of all fees and costs, and you are wise to never pay for services or assistance in advance of the performance of services.
- 4 Check out the company or persons with the Better Business Bureau.
- S Check them out through a Google, Facebook, or related search on the Internet. Often consumers who have been scammed will post their experiences, insights, and warnings long before any criminal, civil or administrative action has been brought against the scammers.



The following are three of the most

common fraudulent practices, according to

Unlicensed and illegitimate timeshare reseller

estate brokers, thereby providing a false sense of

fraudsters pose as legitimate and licensed real

timeshare resale fraud

DRE officials:

as well.

Eagle's Wings Update



You Are the Wind Beneath their Wings!

- Q: Do you know what the "Eagle's Wings Donation" line item on your maintenance fee bill is for?
- **A:** It's your opportunity to help the less fortunate in your home away from home!

The Foundation line item on your bill represents an optional donation to the "Eagles Wings Foundation," a non-profit organization conceived by Jim McCarthy, a long-time member of the Villa Group Resort family. Its mission is to provide assistance to charitable groups in the cities and neighboring areas of Villa Group Resorts, in an effort to "give back" to those communities that have provided so many years of wonderful vacation memories. These donations are entirely optional, but before you opt against contributing, please consider how a small donation can make a BIG difference:

A \$19 donation can:

- Provide one month of dinners for a hungry child
- Purchase schools books for 4 children for 1 vear
- Pay for 1 medical and 1 dental examination for an elderly and infirmed person

- Offer 3 months of counseling services for a victim of domestic abuse
- Fund a whole new set of musical instruments for the First Grade Room at the orphanage
- Supply 9 month of prenatal vitamins for a disadvantaged mother-to-be
- Purchase art supplies for 10 special needs kids
- Acquire batteries for 10 motorized wheelchairs for handicapped children

Your donations have helped thousands of needy people in Mexico. Since its inception,

EWF has granted over \$2,000,000. All organizations approved by the EWF Board of Directors are carefully screened before a grant is given. Here are some highlights of the many organizations they serve and the programs offered:

- Orphanages
- Assistance for the Mentally and Physically Challenged

- Rehabilitation Centers
- Special Education Programs
- · Programs for the Elderly
- Food Banks and Food Services
- · Public Library
- Educational Facilities and Scholarships
- DIF—Government sponsored assistance
- Medical and Dental Clinics and Facilities
- School Bus Maintenance
- Day Care Centers for Underprivileged Children
 - Training for Autistic
 - ChildrenHumane Society
 - Homeless Shelters
 - Thrift Store
 - Bring-A-Thing Donation Program at the Villa Group resorts

Visit www. eagleswingsmexico.org or look at your maintenance fee information in the fall for further details!







Mexico Beach Weddings

Every culture has their own

wedding traditions. We thought it would be fun to share with you a few of the traditions Mexican families incorporate into this important union of lives and love.

Unlike the American tradition where the father of the bride pays for the entire wedding, in a Mexican wedding it's not uncommon for both sides of the family to play a role in "sponsoring" or providing money for the wedding costs, or paying for something specific in the ceremony or the party which follows. Godparents, bridesmaids and groomsmen normally play an important

role in this regard since the wedding is a joint affair that unites two families. Traditionally, the sponsors or "padrinos" of the wedding contribute to the wedding costs, or pay for something specific in the ceremony or the party which follows. Naturally, the bride and groom honor them with a place in the wedding program.

A **lazo** is a large rosary or decorated cord that is draped







around the neck of the bride and groom. It is placed in the shape of a figure eight when the couple are kneeling at the altar and the vows are completed. It symbolizes eternity. The bride often is given the lazo as a keepsake.

Arras are 13 symbolic gold coins. They represent Jesus and his 12 apostles, and are blessed by the priest before the groom presents them to his bride. The groom promises to be a good provider, and the bride accepts the gesture with confidence and trust. During the traditional money dance, wedding quests are encouraged to pay generously for taking turns dancing with the bride. The money from the dance is used by the newlyweds to start their life together.

Whether you'd like to borrow from one of these time-honored Mexican wedding traditions, or

would like to bring your own flavor and unique traditions to your **Mexican beach wedding** or **vow renewal**, Villa del Palmar's wedding planners are ready to make your dream day a reality within unbelievably **reasonable budgets**. And with the special room rates offered in the Summer season, you're sure to have plenty of spending money left over for a romantic honeymoon in Mexico too!

Wedding Sales Contacts:

Villa del Palmar Flamingos

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Villa del Palmar Islands of Loreto

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Villa del Palmar Cancun

Karina Peña Peralta weddingscun@villagroup.com 011-52-998-193-2600 Ext. 509 At UVC International, one of our top priorities is to respond to the needs of our members. To that end, we have created two new communication vehicles to take advantage of web based social networking services. The UVC International Facebook page. Twitter and Pinterest accounts have been implemented as forums for owners, guests and staff to share ideas, photos, and information about resort products and services. Our **Facebook** page, **Twitter** and **Pinterest** accounts will make it even easier to connect you – our members and guests – to the resorts and Club activities, regardless of where you live! Users can post and inquire about various resort and Club-related topics – the best day trips, the closest supermarkets, restaurant recommendations, upload pictures of your vacation, or post other helpful information. These tools are for you, our members and guests, to provide feedback and ask questions. Visit the links below and let us know what you think – our goal is to maximize your resort experience!

http://www.facebook.com/myuvc http://twitter.com/#!/myuvci http://www.pinterest.com/myuvc



Maintenance Fee Deadlines

October - Maintenance fee assessment bills will be mailed.

November 30th – Maintenance fee payments due. 1st Installment is due for members utilizing the quarterly maintenance fee payment option.

December 1st – Unpaid maintenance assessments are delinquent and subject to late fees and penalties.

February 1st – 2nd Installment due for members utilizing the quarterly maintenance fee payment option.

May 1st - 3rd Installment due for members utilizing the quarterly maintenance fee payment option.

August 1st – 4th Installment due for members utilizing the quarterly maintenance fee payment option.

Vacation Banking Deadlines: Summer Requests must be received by:

Villa del Mar	07/15
Villa del Palmar – PV	08/01
Villa del Palmar – Cabo	08/15
Gold (Summer)	09/01

Winter/Holiday Requests must be received by:

Elite/VPA deadline:	11/01
Gold (Winter/Holiday)	11/01
Villa del Palmar – Cabo	10/15
Villa del Palmar – PV	10/01
Villa del Mar	09/15

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Important Addresses & Phone Numbers

UVC International

404 Camino Del Rio South, Fourth Floor San Diego, CA 92108

Hours: 7:30 am to 6:00 PM PST Toll Free: 1-800-852-4755 Direct Dial: 1-619-683-7440 Elite/Residence Club: 866-464-9284 Villa Preferred Access: 1-866-464-9280 Gold members: 1-866-465-3882 Cancun members: 1-866-668-9261 Loreto members: 1-866-668-9088

Fax: 1-619-209-5920 Website: www.myuvc.om Email: clubmail@myuvci.com

E-Mail Contacts

Member Services: clubmail@myuvci.com Newsletter: news@myuvci.com Board of Directors: myboard@myuvci.com

Travel Escapes Club Vacation Travel Service

Toll Free: 1-866-226-4173 www.travelescapesclub.com **ResortCom International**

Website: www.resortcom.com

Owner Rental Program Website: www.myuvc.com/rentalprogram

Health Travel Guides

Toll Free: 1-866-978-2573 600 Townsend Ste. 120e San Francisco, CA 94103 www.HealthTravelGuides.com

Owner Referral Program Toll-Free: 1-800-676-9394

Vacation Exchange

Interval International (II): 1-800-634-3415 CANADA: 1-800-638-3400 Website: www.intervalworld.com

I.I. Getaways:

1-800-722-1860

Resort Condominiums International (RCI):

1-888-909-3773

CANADA: 1-800-527-5219 Website: www.rci.com

Resort Phone Numbers

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Fax: 011-52-322-226-1413

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Villa del Palmar – Cabo San Lucas

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Villa del Arco – Cabo San Lucas

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Villa del Palmar – Cancun

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Villa del Palmar – Loreto

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