

MEMBER VACATION GUIDE

UVC
Fall 2013





VILLA GROUP UPDATE

Our Hard Work Pays Off!

It is because of our ongoing commitment and dedication to the upkeep of our properties that the Villa Group resorts have been able to consistently achieve the highest recognition levels with exchange companies RCI and Interval International. The RCI Gold Crown Resort award and Interval International's Premier Resort designation award resorts that have met or exceeded standards in housekeeping, maintenance, hospitality and check-in/check-out procedures, and an evaluation of resort facilities, amenities and services. We are in the company of some of the finest resorts in the world!

Resale Scams

We continue to be concerned with the growing number of scams being perpetrated against timeshare owners in connection with timeshare resales. Most scams involve a promise of a quick sale of the sellers timeshare interest in exchange for an upfront fee. However, after the fee is collected, nothing is done to sell the timeshare interest. The following practical advice can help consumers from falling victim to a timeshare scam:

- The request for an upfront or advance fee is a red flag.
- Check to see if the company or broker is properly licensed.
- Request a copy of the reseller agents written contract that you will be required to sign and a written disclosure of all fees and costs. Never pay for services or assistance in advance.
- Check out the company or persons with the Better Business Bureau.
- Check them out through a Google, Facebook, or related search on the internet. Often consumers who have been scammed will post their experiences and warnings long before any criminal, civil or administrative action has been brought against the scammers.

If you have been contacted by someone you expect to be an illegitimate business, please contact us right away with as much information as you can gather. See if you can get the person's name, company name, phone number, email or website links. Send this information to myboard@myuvci.com. If we all work together, we can help put an end to these scams.

Robert Kestner

Villa Group

CLUB DIRECTOR UPDATE

Member Website Servicing Update

We have heard from our Customer Service team that some of our members have experienced difficulty logging into www.resortcom.com to check their accounts or make reservations. It may just be a matter of what browser you are using. So if you are using Internet Explorer and can't log in correctly, try Chrome or Firefox. Both of these browsers offer free downloads and are safe to use with a variety of operating systems.

On-site Welcome Parties Servicing all Our Members

The goal of the weekly Member Party on-site is to have fun, meet other members, meet the activities staff, and just enjoy the entertainment. We realize that at different times of the year, we have more Spanish speaking members in attendance. We want to take the opportunity to reiterate our commitment to all of our members. It is our policy to offer games and entertainment that appeal to U.S., Canadian and Mexican members, both in English and in Spanish. Sometimes this is challenging as television shows, movies and pop culture are not the same. Therefore, we are shifting our focus to dance contests and other types of entertainment.



Remember, the member parties are there to mix and mingle and have fun. If you have concerns or problems while at the resort, please contact hotel management or email memberservices@resortcom.com. The management staff is on-site to help you achieve your vacation goals, and I am here to receive communication regarding specific memberships or incidents as well. But the Member Parties are for all members to enjoy. Everyone has worked so hard to earn their precious time off. Let's keep this a fun and neutral atmosphere so everyone can enjoy their vacations as much as possible.

Rhonda Mayer
Director Club Services



SOCIAL MEDIA CONTEST

Whether you have already become our fan on Facebook, or you have been waiting for the right time...listen up! We are giving away a FREE WEEK at Villa del Palmar Puerto Vallarta or Villa del Palmar Cabo San Lucas to 10 of our fans just by *"liking"* our page and sharing why you love UVCI and why you deserve to win! If you win, you will be able to travel in the summer months (week 18-43) and best of all, if you can't travel, you can purchase a guest certificate and give the week to a friend or family member as a Christmas gift! **Keep an eye out for an email in the month of October with instructions on how to enter!**

Our Facebook page is a great place to connect with other members, find fun activities to do when you go on your trip and share your own adventures with us! We look forward to seeing you!



REMEMBERING SUMMERTIME

As we are starting into fall,

it seems we are surrounded by pumpkin everything – pumpkin lattes, pumpkin pie, even pumpkin colored sweaters. Sometimes we look back and reminisce on the warm summer days that we had not that long ago.



We have the perfect solution.

Follow our 4 tips to remind you of summertime:

- 1 Save a picture of your favorite Villa del Palmar resort to your computer desktop at work, or frame a picture of you and your loved ones on vacation. This will fill your heart with warm and happy memories.
- 2 Book a vacation to your favorite resort during the coldest months of the year! What is better than laying on the beach while your coworkers battle snow to get into the office?
- 3 Go a whole week without pumpkin anything. This is hard for some of us at the UVCI office because we love our Pumpkin Spice Lattes, but put them down for just a week and get iced coffee instead!
- 4 Make one of the drinks to the right this weekend. (Let's be honest, this is the most important step)

The Bahama Mama Recipe:

1oz Malibu Rum
1oz Vodka of your choice
1oz dark rum of your choice

Fill your glass with pineapple juice and a splash of grenadine and serve over ice!

If you don't want alcohol, try this recipe!

Lava Flow

4oz Light cream
½ oz Coconut cream
3 oz Pineapple juice
½ Banana
1 cup Ice
½ cup strawberries

Blend and enjoy!



PUERTO VALLARTA RESORTS UPDATE

Early Bird Breakfast Special at El Patron in Villa del Palmar Flamingos

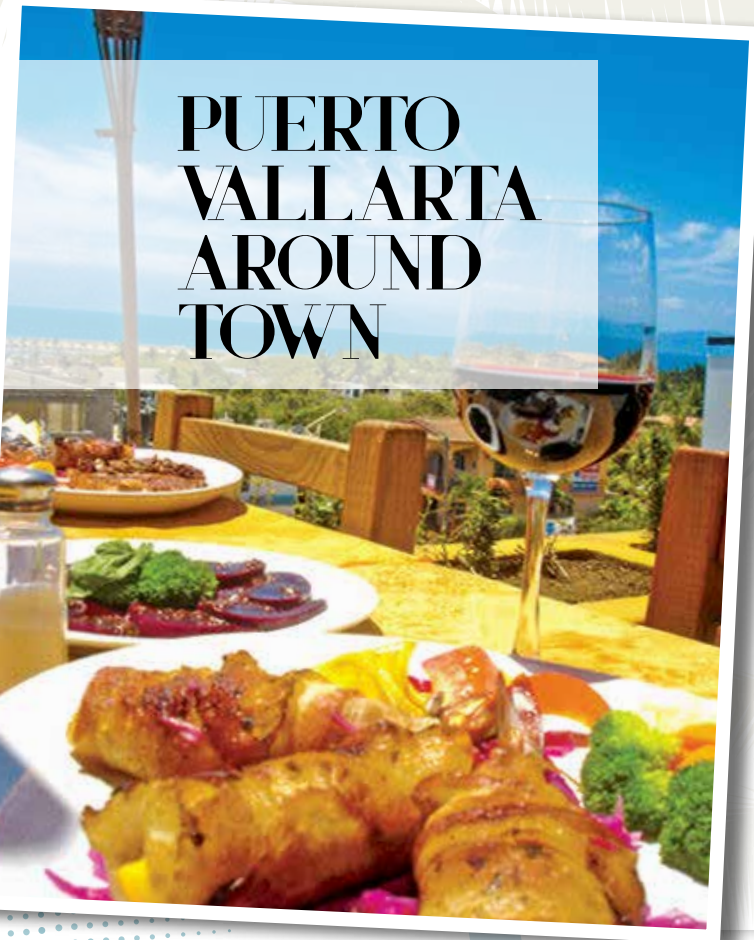


Join us for a delicious breakfast buffet with a friend or loved one and enjoy two buffets for the price of one! This is a great deal for our members that like to get the day started off early and on the right foot!

This special is offered everyday from 7:00am-8:00am.

Hurry up – don't delay!

PUERTO VALLARTA AROUND TOWN



Dine Out with a View of Paradise!

At Xocolátl, located just 15 minutes north of Villa del Palmar Flamingos, enjoy the flavors of Mexico while witnessing a stunning view of the North Bay. The owner, Roberto Castellon, was the recipient of the Excellence Award on Trip Advisor in 2011.

Xocolátl offers seafood specialties such as Roberto's Mexican Plate, a combo plate with a seafood twist, and Puerto Nuevo Shrimp stuffed with ham, cheese and bacon and cooked on the grill. You will find elegant sitting areas to enjoy a dinner with your loved ones or even just a glass of wine while enjoying the view.

CABO SAN LUCAS RESORTS UPDATE

El Patron is Featuring a New Menu!

Our Mexican Restaurant, **El Patron**, is featuring a new menu to keep things fresh. Enjoy items such as “**Crema de elote dulce**” which is a sweet corn soup with croutons, cheese and poblano chilies. Another new item is the “**Aguachile de almejas**” which features chocolate clams, passion fruit sauce, red onions and Serrano chilies. At El Patron, we strive to impress your taste buds with traditional Mexican dishes with a twist. This elegant new menu is sure to have you returning to this restaurant all throughout your stay in Cabo San Lucas.



The Black & Blue is a once in a lifetime experience you'll never forget, whether you take home memories or millions. Festivities begin Thursday, October 22, 2013 with registration in front of Puerto Paraiso Mall.

CABO SAN LUCAS AROUND TOWN

Bisbee's Black & Blue

Bisbee's Black & Blue Tournaments have been taking place in the Los Cabos region of the Baja Peninsula for over 30 years. Started in 1981 by Bob Bisbee, the Black & Blue Marlin Tournament has grown from 6 teams to over 150 teams with millions of dollars on the line. It is hard to explain if you have never been there, but its five days of organized chaos full of excitement.

THE ISLANDS OF LORETO RESORT UPDATE



New Double Glass Bottom Kayaks!

We are happy to announce that we have recently purchased more kayaks, snorkel equipment and life jackets for the enjoyment of our members. The Islands of Loreto is an extraordinary place to visit, and with this equipment you will be able to explore this beautiful place all the way to the ocean floor.

Our Double Glass Bottom Kayaks will allow you to witness the beauty that lives beneath your feet as you paddle through the pristine Sea of Cortez. Experience kayaking like never before, and truly enjoy all of the scenery around you! This is a great addition to the equipment we already have available, and we are excited to invite you to enjoy it.



THE ISLANDS OF LORETO AROUND TOWN



Loreto Islas Restaurant



With a great seaside location in charming Loreto, this restaurant has it all! They serve fresh seafood daily from the local waters including clams, scallops and the famous Cabrilla. Their unique and freshly prepared Huevos Rancheros are simply the best in Baja!

The setting that accompanies the amazing food is the Palma Roja art gallery featuring several new artists with different exhibits year-round. Their friendly staff serves breakfast, lunch and dinner with a full bar and wine list.

CANCUN RESORT UPDATE

OCT
31

Halloween Spook-tacular!

Celebrate with us on Halloween night for special activities, entertainment and movies for the little ones. If you will be joining us over the Halloween holiday, we want to make sure you feel like you really are at your home away from home. Our “scary” Halloween party will be sure to delight the entire family!

NOV
1

Dia de los Muertos!

In Mexico, we celebrate Dia De Los Muertos to honor our loved ones who have passed. Join us on November 1st and 2nd as we prepare a traditional “Altar de Muertos” to remember our friends and family and celebrate the life they had. We will also serve “Café de Olla” (coffee made with a special pot) and “bread of the dead” which is a tasty sugar bread! Bring the family for the festivities!

CANCUN AROUND TOWN

Captain Hook Dinner Cruise

The sounds of the cannons announce the ship's departure, with *Captain Hook* as your host. The fun begins with contests, dancing and an incredible pirate show! During dinner, you will be served by pirates, enjoy music and listen to Captain Hook tell tales of his escapades. This is sure to be a show that you do not want to miss during your stay. Be sure to contact the travel agency for more information.

CULTURE CORNER

DÍA DE LA VIRGEN DE GUADALUPE



December 12

The story behind this celebration demonstrates how the Catholic faith gained importance in Mexico. Miracles and faith are the main components of this story, and it marks a change in the history of Mexico.

Once the Spaniards conquered Mexico, their goal was to convert the indigenous Indians into the Catholic religion. This was difficult for them because the Mexican people had a strong belief in several gods, and it wasn't until the story of the Virgin of Guadalupe and Juan Diego that this started to change.

Juan Diego was a young indigenous Indian walking toward the Hill of Tepeyac on December 12, 1531 when he was stopped by the appearance of the Virgin Mary. The Virgin Mary that appeared to Juan Diego was a young woman with black hair and dark skin who looked more like an indigenous person. She ordered Juan Diego to go to the Bishop and ask him to build a church at the Hill of Tepeyac.

Juan Diego then ran to the Bishop to tell him what the Virgin Mary had told him. The Bishop didn't believe what this young man was telling him and decided to ignore the petition.

The Virgin Mary appeared again in front of Juan Diego and told him to collect flowers from the top of the hill, but because it was December Juan Diego knew that there was not going to be any flowers on the rocky hill. Upon reaching the top of the hill, Juan Diego was surprised to see that it was covered with colorful and beautiful flowers. Juan Diego collected the flowers using his overcoat and ran again to see the Bishop.

Juan Diego gave the coat full of flowers to the bishop, and here the bishop discovered the image of the Virgin Mary was miraculously traced on the coat. Seeing both the unseasonal flowers and the image of the Virgin, the Bishop realized Juan Diego had told him the truth and The Basilica of the Virgin of Guadalupe was built on the hill of Tepeyac in Mexico City.





EAGLES WINGS FOUNDATION

The *Santa Barbara Physical Rehabilitation Clinic of Vallarta* is a Civil Association founded in 1988 to improve the quality of life throughout the region for handicapped children and adults of limited means.

Their mission is to offer physical rehabilitation with quality and compassion for all ailments that affect daily activities due to pain, weakness, or disability. In the pediatric area the clinic provides physical and language therapy to patients with delays in psychomotor development, childhood cerebral

paralysis and other types of congenital malformations. In the neurologic area they treat illnesses like stroke, spinal chord lesions, guillain-barré syndrome, parkinsons and others. They also attend to problems of older adults such as degenerative diseases, rheumatoid arthritis and other motor function afflictions.

This year their Eagle's Wings grant was used to help remodel and repair the roof leaks, which were urgent to fix before the rainy season.

Treat your friends to the vacation of a lifetime with our brand new All-Inclusive offer!

Spend 4 days and 3 nights in Cabo San Lucas, Puerto Vallarta, Cancun, or the Islands of Loreto
WITH ALL-INCLUSIVE for just \$399 for 2 people.

*To book a package or learn more,
call 1-800-676-9394.*





Suite Getaways Rental Program 2014 Season

The application window for the owner rental program to rent your week opens on October 1, 2013. Due to the limited number of rental applications accepted into the program, we will be closing the application window as soon as all of the rental spots are filled. This means that it is imperative that you complete the application process as soon as possible. Start by visiting www.MyUVCI.com on October 1st. Complete instructions will be made available on the site.



ANNUAL CALENDAR

MAINTENANCE FEE DEADLINES

October - Maintenance fee assessment bills will be mailed.

November 30th - Maintenance fee payments due. 1st Installment is due for members utilizing the quarterly maintenance fee payment option.

December 1st - Unpaid maintenance assessments are delinquent and subject to late fees and penalties.

February 1st - 2nd Installment due for members utilizing the quarterly maintenance fee payment option.

May 1st - 3rd Installment due for members utilizing the quarterly maintenance fee payment option.

August 1st - 4th Installment due for members utilizing the quarterly maintenance fee payment option.

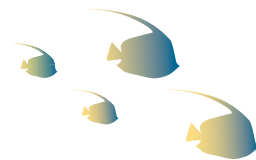
VACATION BANKING DEADLINES

Summer requests must be received by:

Villa del Mar	07/15
Villa del Palmar – PV	08/01
Villa del Palmar – Cabo	08/15
Gold (Summer)	09/01

Winter/Holiday Requests must be received by:

Villa del Mar	09/15
Villa del Palmar – PV	10/01
Villa del Palmar – Cabo	10/15
Gold (Winter/Holiday)	11/01
Elite/VPA deadline	11/01



Universal Vacation Club (the "Club") and its manager, ResortCom International, LLC ("ResortCom") want to protect the privacy of Club Members to the extent allowed by law. To that end, the Club and ResortCom will not disclose your email address unless you notify ResortCom in writing that you opt-in and consent to having your email address disclosed by completing and returning an E-Mail Opt-In and Consent Form to ResortCom. Please contact the Club's Client Services Manager (currently, Cynthia Lasher at cynthial@resortcom.com) to obtain the E-Mail Opt-In and Consent Form. Please understand that the Consent Form constitutes a blanket and general authorization to release your email address and that once your email address is released, there are no assurances on how that information may subsequently be used, misused or further disclosed by the recipients, including for fraudulent, criminal or other unauthorized purposes. The Club and/or ResortCom cannot be responsible for any misuse of your email address. If you do not opt in, your email address will not be released.

Important Addresses & PHONE NUMBERS

UVC INTERNATIONAL

404 Camino del Rio South, Fourth Floor
San Diego, CA 92108
Hours: 7:30 am to 6:00 pm PST
Toll-Free: 1-800-852-4755
Direct Dial: 1-619-683-7440
Elite/Residence Club: 866-464-9284
Villa Preferred Access: 1-866-464-9280
Gold Members: 1-866-465-3882
Cancun Members: 1-866-668-9261
Loreto Members: 1-866-668-9088
Fax: 1-619-209-5920
Website: www.myuvci.com
Email: clubmail@myuvci.com

EMAIL CONTACTS

Member Services: clubmail@myuvci.com
Newsletter: news@myuvci.com
Board of Directors: myboard@myuvci.com

TRAVEL ESCAPES CLUB

Vacation Travel Service
Toll-Free: 1-866-226-4173
Website: www.travelescapescub.com

RESORTCOM INTERNATIONAL

Website: www.resortcom.com

OWNER RENTAL PROGRAM

Website: www.myuvci.com/rentalprogram

OWNER REFERRAL PROGRAM

Toll-Free: 1-800-638-3400
Website: www.intervalworld.com

II GETAWAYS:

1-800-722-1860

RESORT CONDOMINIUMS INTERNATIONAL (RCI):

1-888-909-3773
CANADA: 1-800-527-5219
Website: www.rci.com

RESORT PHONE NUMBERS:

VILLA DEL MAR / VILLA DEL PALMAR - PUERTO VALLARTA
Blvd. Francisco Medina Ascencio
KM 0.3 Puerto Vallarta, Jalisco MX 48300
Phone: 011-52-322-226-1400
Fax: 011-52-322-226-1413

VILLA DEL PALMAR - FLAMINGOS

Paseo Cocoteros 750 Sur
Nuevo Vallarta, Nayarit MX 63732
Phone: 011-52-322-226-8100
Fax: 011-52-322-226-8101

VILLA DEL PALMAR - CABO SAN LUCAS

KM 0.5 Camino Viejo A San Jose
Cabo San Lucas, BCS, MX 23410
Phone: 011-52-624-145-7000
Fax: 011-52-624-145-7201

VILLA DEL ARCO - CABO SAN LUCAS

KM 0.5 Camino Viejo A San Jose
Cabo San Lucas, BCS, MX 23410
Phone: 011-52-624-145-7200
Fax: 011-52-624-145-7201

VILLA DEL PALMAR - CANCUN

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Fax: 011-52-998-193-2600 ext. 1019

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