



## Puerto Vallarta Biosafety Protocols and Regulations during COVID-19

The Puerto Vallarta Tourism Board puts at your disposition the protocols implemented in the destination due to the COVID-19 pandemic.

This guide contains the sanitary measures, mandatory safety standards, and good practices that have been implemented in the destination, to safeguard the health of visitors, from the moment of their arrival to their return.



### Airports

- Temperature measurement using digital thermometers and thermographic cameras, in the departure and arrival screening process of passengers.
- Limited access of companions to terminal buildings, except in duly justified cases.
- Maintain a social distance of six feet in check-in lines, screening checkpoints, immigration, customs, baggage claim, boarding and disembarking of passengers, among other processes.
- Use of antibacterial hand sanitizer dispensers installed across multiple touch-points within terminal buildings. Mandatory use of face masks.
- Prioritize embarkation and disembarkation on foot, limiting the use of aircars.



### Hotels

- Maintain high cleaning and sanitizing standards using chemical products that facilitate the proper disinfection of rooms and common areas. As well as cleaning systems with steam, chlorine or UV lamps
- Hotel occupancy is reduced by at least 50%.
- Sanitary filter to restrict the access, guest's temperatures will be measured with a proximity thermometer considering an ideal of 99.86°F (37.7°C) as without risk.
- Antibacterial gel dispensers will be placed on the access doors for guests' service.
- Usage of face masks in common areas and when in contact with people who do not belong to your travel group.



### Tour Guides and DMCs

- Employees must wear face masks and face shields, avoid handshaking and keep social distancing.
- Handwashing with soap and water before and after each service.
- Antibacterial gel dispenser available in the DMC's area of the Airport and Hotel Lobby for the continuous disinfection of everyone's hands.
- Cleaning of grab handles, boards and luggage, before boarding the vehicles, using disposable towels prepared with disinfectant products that are friendly to humans and the vehicle.
- Passengers must be boarded to the units with 4 - 6.5 ft. (1.5 - 2 meters) distance.



### Restaurants

- Restaurants and coffee shops will operate with a maximum of 50% of their capacity.
- Antibacterial gel upon arrival of the guests, the use of face masks upon arrival is mandatory; restricted access to people with a temperature above 99.86 °F (37 °C), or with catarrhal symptoms (nasal congestion, dry cough, sore throat).
- Increasing the frequency of cleaning and disinfection of frequent contact surfaces, and common areas, among others.
- Maintain a distance of 1.5 to 2.25 meters between tables, with a capacity of no more than four people.
- Suggested use of digital menus (via QR codes), if physical, these must be disinfected between clients.



### Beaches

- The entry and exit to public beaches must be wearing a face mask.
- Use of flags based on beach capacity (green allowed, and red restricted access).
- Maintain a distance of at least 5 meters between each group or family.
- Maximum groups of 8 people, preferably from the same group or family.
- Public beach clubs must follow biosecurity measures of entry, and equipment sanitization every time it is used. Staff must wear face masks.



### Local Transportation (Taxi, Uber, bus)

- Mandatory use of face masks for drivers and users.
- If possible, windows must remain open to improve ventilation.
- Users must sit in the back seat to maintain distance from the driver.



### General Information

- As of June 15th, beaches, public areas, and commercial businesses reopened with strict measures and regulations of social distancing and hygiene.
- Preventive measures such as contact restrictions, high hygiene standards, and a minimum distance of 1.5-2 meters are maintained.
- Mandatory use of face masks in public transportation and all kinds of establishments.



### Tours & Activities

- Restricted access to people with a temperature above 99.86 °F (37 °C), or with catarrhal symptoms (nasal congestion, dry cough, sore throat).
- Use of face shields or safety glasses, and face masks.
- Maintain a distance of 1.5-2 meters with clients and staff.
- Gel sanitizers in different areas and disinfection of tour equipment.
- Encourage the use of face masks (as long as the activity allows it).